Lilly Cares® Foundation

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Lilly Cares Foundation Now Delivers Medications Directly to Patients' Homes

Foundation's changes help those affected by COVID-19 crisis

INDIANAPOLIS, May 2020 – The Lilly Cares Foundation, Inc. announced it is now delivering most of the prescribed medications available through its patient assistant program directly to the homes of enrolled patients. Lilly Cares is a nonprofit charitable organization that assists qualifying patients in need in the U.S., Puerto Rico and the U.S. Virgin Islands by providing donated Eli Lilly and Company medications at no cost to qualifying patients.

Prior to this change, the majority of shipments were sent to healthcare providers, requiring patients to pick up their medications from their provider's office. As a result of this change, more than 100,000 patients in the U.S. will receive their medication even more quickly and conveniently.

"Lilly Cares Foundation has been implementing the shift to home delivery for many months, but with the COVID-19 crisis, the benefit to patients not having to leave their home to receive their free Eli Lilly and Company medication is especially important," said Steve Stapleton, president of Lilly Cares. "By delivering Lilly medications directly to the home, Lilly Cares gives those who are financially vulnerable one less challenge as they work to manage their healthcare needs, particularly during these difficult times."

The change will also eliminate the need for a healthcare provider to store medications provided by Lilly Cares. However, medications that must be administered by a healthcare provider, such as infused Lilly oncology medications, will continue to be shipped to the provider's office. Patients may also choose to continue to pick up their medication from their healthcare provider.

Lilly Cares has partnered with the pharmacy services company RxCrossroads to manage the home delivery of medications offered through Lilly Cares to treat diabetes, mental health conditions, migraine, and women's and men's health conditions. Covance Specialty Pharmacy will continue to provide home delivery for specialty medications offered through Lilly Cares for conditions such as arthritis, psoriasis, growth hormone disorders, and certain cancers.

COVID-19 Response

Lilly Cares is closely monitoring the coronavirus situation and does not currently expect any impact on its ability to continue to receive donated medications and provide medications to qualifying patients.

Those whose income has recently been impacted by the COVID-19 crisis may qualify for the Lilly Cares Patient Assistance Program based on the program's eligibility requirements. If an individual's proof-of-income documentation required for Lilly Cares enrollment does not reflect the change of income, Lilly Cares is currently accepting a brief letter explaining the situation.

For more information about eligibility requirements, a list of available Lilly medications, and enrollment applications, visit www.lillycares.com.

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